

Table of Contents

	Page
Chapter 1 Introduction	1-1
1.1 Rationale	1-1
1.2 Objectives	1-3
1.3 Scope of Project Operation	1-4
1.3.1 Task 1: Data Collection, Analysis and Conclusion	1-4
1.3.2 Task 2: Standardization of Facilities in Vehicles	1-5
1.3.3 Task 3: Training for Creating Knowledge and Evaluating Achievement	1-6
1.3.4 Task 4: Suggestions and Guidelines for Managing and Advancing the Study in a Concrete Manner	1-7
1.3.5 Task 5: Public Relations and Public Hearings	1-8
Chapter 2 Data Collection and Analysis	2-1
2.1 Policies, Plans and Strategies of the Country and Ministry of Transport	2-1
2.2 Laws Relating to Persons with Disabilities and Older Persons	2-3
2.3 Local and International Manuals Concerning Persons with Disabilities and Older Persons	2-6
2.4 Project Study and Data Relating to Persons with Disabilities and Older Persons	2-8
2.5 Secondary Data Collection Using the Questionnaires and In-depth Interview	2-11
2.6 Data Collection Summary and Processing	2-14
Chapter 3 Standards of Facilities in Vehicles for Persons with Disabilities and Older Persons	3-1
3.1 Standards	3-1
3.2 Standards of Facilities in Vehicles for Persons with Disabilities and Older Persons	3-1
3.2.1 Standards of Facilities in Fixed and Non-fixed Route Buses under the Law on Land Transport	3-2
3.2.2 Standards of Facilities in Public and Service Vehicles under the Law on Vehicles	3-8

Table of Contents (Cont.)

	Page
3.2.3 Standards of Facilities in Trains under the Organization of Railway and Highway Act	3-10
3.2.4 Standards of Facilities in Electric Trains under the Mass Rapid Transit Authority of Thailand Act	3-18
3.2.5 Standards of Facilities in Passenger Ships under the Navigation in the Thai Waters Act	3-21
3.2.6 Standards of Facilities in Transport Aircraft under the Air Navigation Act	3-28
 Chapter 4 Curriculum Preparation and Training	 4-1
4.1 Training on Design, Audit, Assessment, Facility Management and Service Provision to Persons with Disabilities and Older Persons (Inclusive Transport Training for Auditor : ITTA)	4-1
4.1.1 First Batch of the ITTA	4-2
4.1.2 Evaluation of the attendants on the knowledge of designing, auditing, and evaluating the facilities for the disabilities and the senior citizens	4-7
4.2 The training program for service skills for disabilities and the senior citizens	4-8
4.2.1 First Batch of the ITTS	4-9
4.2.2 Evaluation of Performance of Participants in the ITTS Course	4-15
4.3 Performance Evaluation Criteria and Certificate Presentation	4-16
 Chapter 5 Vehicle Prototypes	 5-1
5.1 Vehicle Prototypes and Selection Method	5-1
5.2 Detailed Design	5-2
5.2.1 Design Principle and Facility Standard	5-2
5.2.2 3D Model	5-6
5.2.3 Production and Development Possibility	5-7
5.3 Cost Estimate of Vehicle Prototypes	5-8
5.4 Suggestions for Vehicle Prototype	5-9

Table of Contents (Cont.)

	Page
Chapter 6 Seminar and Public Relations	6-1
6.1 First Public Hearing and PR Seminar	6-1
6.2 Second PR and Study Dissemination Seminar	6-4
6.3 Public Relations	6-7
Chapter 7 Guidelines for Concrete Operation and Summary of Suggestions	7-1
7.1 Problem Identification and Effort Necessity	7-1
7.2 Suggestions for Management and Operation of the Study Results	7-2
7.2.1 Policy, Organization and Law Operation	7-3
7.2.2 Operation of Physical Structures, Facilities and Vehicles	7-4
7.2.3 Personnel Training Effort	7-6
7.2.4 Technology and Innovation Effort	7-8
7.3 Summary of Suggestions	7-11

List of Figures

	Page
Figure 1.2 – 1 Project Objectives	1-3
Figure 1.3 – 1 Scope of Project Operation in Five Tasks	1-4
Figure 1.3.2 – 1 Categories of Vehicles in the Facility Standard	1-5
Figure 1.3.3 – 1 Training for Creating Knowledge	1-6
Figure 1.3.4 – 1 Facility Development Strategies	1-7
Figure 1.3.5 – 1 Public Relations and Public Hearings	1-9
Figure 1.3.5 – 2 Project Website and Video about Skills Provided for Persons with Disabilities and Older Persons	1-9
Figure 2.1 – 1 Conceptual Framework according to the 20-Year National Strategy	2-2
Figure 2.1 – 2 Thailand’s 20-Year Development Strategy for Transportation Infrastructure (2017-2036)	2-2
Figure 2.3 – 1 Example of Foreign Standards Related to Persons with Disabilities and Older Persons	2-7
Figure 2.4 – 1 OTP’s Manual	2-9
Figure 2.5 – 1 In-depth Interview	2-11
Figure 2.5 – 2 Types of Questionnaire Respondents	2-13
Figure 2.5 – 3 Types of Vehicles Currently Used by Respondents (Persons with Disabilities) and Service Required in the Future	2-13
Figure 3.2.1 – 1 Example of Door for Persons with Disabilities and Older Persons	3-2
Figure 3.2.1 – 2 Example of Equipment Guiding Persons with Disabilities or Equipment Lifting Wheelchairs	3-2
Figure 3.2.1 – 3 Slope Feature 1:8	3-3
Figure 3.2.1 – 4 Slope Feature 1:3	3-3
Figure 3.2.1 – 5 Example of Wheelchair Parking Spaces	3-4
Figure 3.2.1 – 6 Example of Signs Displaying Equipment or Facilities for Persons with Disabilities and Older Persons	3-4
Figure 3.2.1 – 7 Sign Size	3-5
Figure 3.2.1 – 8 Braille Signage Installation	3-5

List of Figures (Cont.)

	Page
Figure 3.2.1 – 9 Example of Manual Providing Assistance to Persons Having Each Type of disabilities and Older Persons for Agencies Providing Services in the Transport Sector	3-5
Figure 3.2.1 – 10 Example of Translation Manual or Language Signs for Agencies Providing Services in the Transport Sector	3-6
Figure 3.2.1 – 11 Example of Language Signs for Agencies Providing Services in the Transport Sector	3-6
Figure 3.2.1 – 12 Example of Toilets for Persons with Disabilities and Older Persons	3-7
Figure 3.2.1 – 13 Sanitaryware Installation for Toilets of Persons with Disabilities and Older Persons	3-7
Figure 3.2.1 – 14 Sanitaryware Installation for Toilets of Persons with Disabilities and Older Persons	3-8
Figure 3.2.2 – 1 Example of Equipment Guiding Persons with Disabilities or Equipment Lifting Wheelchairs at the Rear Door	3-8
Figure 3.2.2 – 2 Example of Equipment Guiding Persons with Disabilities or Equipment Lifting Wheelchairs at the Side Door	3-9
Figure 3.2.2 – 3 Example of Wheelchair Parking Spaces When Approaching to the Rear Side of Public Vehicles and Example of Equipment Locking Wheelchairs	3-9
Figure 3.2.2 – 4 Example of Translation Manual or Language Signs for Agencies in the Transport Sector	3-10
Figure 3.2.3 – 1 Example of Equipment Guiding Persons with Disabilities or Equipment Lifting Wheelchairs	3-10
Figure 3.2.3 – 2 Slope Feature	3-11
Figure 3.2.3 – 3 Example of Wheelchair Parking Spaces	3-11
Figure 3.2.3 – 4 Example of Seats for Persons with Disabilities and Older Persons	3-12
Figure 3.2.3 – 5 Example of Symbol Signs Used in Equipment and Facilities	3-12
Figure 3.2.3 – 6 Example of Toilets for Persons with Disabilities and Older Persons	3-12

List of Figures (Cont.)

	Page
Figure 3.2.3 – 7 Installation of Sanitaryware in Toilets for Persons with Disabilities and Older Persons	3-13
Figure 3.2.3 – 8 Installation of Sanitaryware in Toilets for Persons with Disabilities and Older Persons	3-13
Figure 3.2.3 – 9 Example of Bedroom Areas Accommodating Persons with Disabilities and Older Persons	3-14
Figure 3.2.3 – 10 Example of Signs Displaying Equipment or Facilities for Persons with Disabilities and Older Persons	3-14
Figure 3.2.3 – 11 Example of Sign Size	3-15
Figure 3.2.3 – 12 Braille Signage Installation	3-15
Figure 3.2.3 – 13 Example of Manual Providing Assistance to Persons Having Each Type of Disabilities and Older Persons for Agencies in the Transport Sector	3-15
Figure 3.2.3 – 14 Example of Translation Manual or Language Signs for Agencies in the Transport Sector	3-16
Figure 3.2.3 – 15 Example of Language Signs for Agencies in the Transport Sector	3-16
Figure 3.2.3 – 16 Example of Signs of Persons with Disabilities and Older Persons Attached to the Outside Area of the Train	3-17
Figure 3.2.4 – 1 Example of Wheelchair Parking Space	3-18
Figure 3.2.4 – 2 Example of Seats for Persons with Disabilities and Older Persons	3-18
Figure 3.2.4 – 3 Example of Signs Used in the Equipment and Facilities	3-19
Figure 3.2.4 – 4 Example of Manual Providing Assistance to Persons Having Each Type of Disabilities and Older Persons for Agencies in the Transport Sector	3-19
Figure 3.2.4 – 5 Example of Translation Manuals or Language Signs for Agencies in the Transport Sector	3-20
Figure 3.2.4 – 6 Example of Signs of Persons with Disabilities and Older Persons Attached to the Outside Area of the Electric Train	3-20
Figure 3.2.5 – 1 Example of Equipment Guiding Persons with Disabilities and Older Persons, and Wheelchair Locking Systems	3-21
Figure 3.2.5 – 2 Example of Slope Feature	3-21

List of Figures (Cont.)

	Page
Figure 3.2.5 – 3 Example of Ascending and Descending Ship Passage and Waiting Areas for Persons with Disabilities and Older Persons	3-22
Figure 3.2.5 – 4 Example of Wheelchair Parking Space	3-22
Figure 3.2.5 – 5 Example of Seats for Persons with Disabilities and Older Persons	3-23
Figure 3.2.5 – 6 Example of Wheelchair Passage within the Ship for Persons with Disabilities and Older Persons	3-23
Figure 3.2.5 – 7 Example of Staircases for Persons with Disabilities and Older Persons	3-24
Figure 3.2.5 – 8 Example of Toilets for persons with disabilities and older persons	3-24
Figure 3.2.5 – 9 Installation of Sanitaryware in Toilets for Persons with Disabilities and Older Persons	3-25
Figure 3.2.5 – 10 Example of Bedroom Areas Accommodating Persons with Disabilities and Older Persons	3-25
Figure 3.2.5 – 11 Example of Signs Displaying Seats for Persons with Disabilities and Older Persons	3-26
Figure 3.2.5 – 12 Example of Sign Size	3-26
Figure 3.2.5 – 13 Braille Signage Installation	3-26
Figure 3.2.5 – 14 Example of Manual Providing Assistance to Persons Having Each Type of Disabilities and Older Persons for Agencies in the Transport Sector	3-27
Figure 3.2.5 – 15 Example of Translation Manual or Language Signs for Agencies in the Transport Sector	3-27
Figure 3.2.6 – 1 Platform-typed Elevators for Persons with Disabilities and Older Persons or Wheelchairs	3-28
Figure 3.2.6 – 2 Sign Size	3-29
Figure 3.2.6 – 3 Example of Manual Providing Assistance to Persons Having Each Type of Disabilities and Older Persons for Agencies in the Transport Sector	3-29
Figure 3.2.6 – 4 Example of Translation Manual or Language Signs for Agencies in the Transport Sector	3-30
Figure 3.2.6 – 5 Example of Language Signs for Agencies in the Transport Sector	3-30
Figure 3.2.6 – 6 Example of Wheelchairs on Aircrafts	3-31

List of Figures (Cont.)

	Page
Figure 4.1.1 – 1 Field Trip Atmosphere	4-2
Figure 4.1.1 – 2 ITTA’s Guest Speakers	4-3
Figure 4.1.1 – 3 Main Documents for ITTA Course	4-4
Figure 4.1.1 – 4 ITTA Documents	4-5
Figure 4.1.1 – 5 Percent of ITTA Participants	4-5
Figure 4.1.1 – 6 Field Trip Activity at Cha-am Railway Station	4-6
Figure 4.1.2 – 1 Result of Overall Training Evaluation	4-7
Figure 4.2.1 – 1 ITTS Atmosphere and Activity	4-10
Figure 4.2.1 – 2 ITTS Guest Speakers	4-11
Figure 4.2.1 – 3 ITTS Documents	4-12
Figure 4.2.1 – 4 Percent of ITTS Participants	4-13
Figure 4.2.1 – 5 Walk Rally	4-14
Figure 4.2.2 – 1 Result of Overall Training Evaluation	4-15
Figure 4.3 – 1 Example of Certificate of the First Batch of Training	4-17
Figure 5.1 – 1 Steps of Vehicle Selection	5-1
Figure 5.2.1 – 1 Example of Door Design for Vehicle Prototype	5-3
Figure 5.2.1 – 2 Equipment Guiding Persons with Disabilities or Equipment Lifting Wheelchairs of Persons with Disabilities up and down from Vehicle Prototypes	5-3
Figure 5.2.1 – 3 Wheelchair Parking Spaces and Wheelchair Storage Devices for Vehicle Prototypes	5-4
Figure 5.2.1 – 4 Signs Displaying Equipment or Facilities for Persons with Disabilities and Older Persons in Vehicle Prototypes	5-5
Figure 5.2.1 – 5 Text Moving Signs and Seats for Persons with Disabilities and Older Persons in Vehicles	5-6
Figure 5.2.2 – 1 Complete 3D Model	5-7
Figure 5.2.2 – 2 Three-dimensional Model and Computer Interaction	5-7
Figure 5.2.3 – 1 Prototype of Equipment Guiding Persons with Disabilities Displayed during the Second Public Hearing	5-8

List of Figures (Cont.)

	Page
Figure 6.1 – 1 Opening of the First PR Seminar	6-2
Figure 6.1 – 2 Atmosphere of the First PR Seminar	6-2
Figure 6.2 – 1 Atmosphere of the Second PR Seminar	6-4
Figure 6.3. – 1 Example of Document Menu Published in the Project Website	6-8
Figure 6.3 – 2 Example of Content Proposed on Facebook	6-9
Figure 6.3 – 3 Printing Media of the First Seminar	6-10
Figure 6.3 – 4 Printing Media of the Second Seminar	6-10
Figure 6.3 – 5 Example of Project Video	6-11
Figure 6.3 – 6 Vehicle Prototype of 3D Model Proposed in the Second Seminar	6-11
Figure 6.3 – 7 Example of Exhibition Board	6-11
Figure 7.2 – 1 Facility Development Strategy	7-2
Figure 7.2.3 – 1 Connection between Personnel Skill Development and Transport Services	7-6

List of Tables

	Page
Table 2.2 – 1 Comparison of Equipment, Facilities, Services and Vehicles according to the Ministerial Regulation B.E. 2556 (2013)	2-5
Table 2.4 – 1 Percent of Older Person’s Population in Thailand	2-10
Table 3.2 – 1 Summary of Facilities Classified by Vehicles	3-33
Table 4.1 – 1 Content and Training Period of the ITTA Course	4-2
Table 4.2 – 1 Content and Training Period of Service Skills Provided for Persons with Disabilities and Older Persons	4-8
Table 5.3 – 1 Cost Estimate for Vehicle Prototype Modification	5-9
Table 7.2 – 1 Management Suggestions	7-10